

State and School Employees' Health Insurance Plan BlueCross/BlueShield (Third Party Administrator)

Some employees make the mistake of thinking that our health insurance carrier is BlueCross/BlueShield. Our health insurance is actually the State and School Employees' Health Insurance Plan with the Department of Finance and Administration (DFA) Office of Insurance. The Office of Insurance sets the premium rates, not BlueCross/BlueShield. However, BlueCross/BlueShield of Mississippi is our Third Party Administrator (TPA). The TPA should be able to answer most questions regarding your health insurance plan.

To find details regarding your health insurance benefits, you may view your Plan Document at the "Know Your Benefits" link provided below. Once there, select Publications, Plan Documents, then the "2021 Plan Document."

The following links may be useful:

- [Plan Options and Coverage Information](#)
- [Health Insurance Premium Information](#)
- [Making Changes to Health Insurance Benefits](#)
- [Filing a Health Insurance Claim](#)
- [Claim Form](#)
- [Know Your Benefits](#)

For questions regarding your health insurance, please utilize the contact information below.

Contact Information

State and School Employees' Health Insurance
(Department of Finance and Administration Office of Insurance)
Phone 601-359-3411
Website www.dfa.ms.gov/

BlueCross/BlueShield of Mississippi (Third Party Administrator)
Phone 1-800-709-7881
Fax Claims to 601-664-5342
Advanced Health Systems 601-664-5482
(*to check for network participation*)

To complete the Health Risk Assessment for Wellness Benefits and coverage information regarding Wellness Benefits:

Phone 1-866-789-4594
Website <http://knowyourbenefits.dfa.state.ms.us>